

# COMBINED CONSUMERS SPECIAL UTILITY DISTRICT

## SERVICE APPLICATION / AGREEMENT

*Please Print*

*Date* \_\_\_\_\_

APPLICANT'S NAME: \_\_\_\_\_

CO- APPLICANT'S NAME: \_\_\_\_\_

Mailing/Billing Address: \_\_\_\_\_  **PERMANENT RESIDENCE**

\_\_\_\_\_  **WEEKEND HOME**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Phone Number: Home \_\_\_\_\_

Work: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Landlord \_\_\_\_\_

Landlord's Address: \_\_\_\_\_

Applicant's Driver's License #: \_\_\_\_\_

Legal Description of Property (Include name of road, Subdivision with lot and block number): \_\_\_\_\_

\_\_\_\_\_

Physical Address (911 Address) \_\_\_\_\_

Proposed Use of Property: [  ] Residential [  ] Agricultural [  ] Commercial [  ] Other

Commercial or Other, describe: \_\_\_\_\_

Acreage: \_\_\_\_\_ Building Area(Sq. Ft.): \_\_\_\_\_ Number of Residents: \_\_\_\_\_

Livestock (Type & Number): \_\_\_\_\_ Does property have an irrigation system? \_\_\_\_\_

SPECIAL SERVICE NEEDS OF APPLICANT: \_\_\_\_\_

### DISTRICT USE ONLY

Deposit: \$250

Date Approved: \_\_\_\_\_

Meter Reset: \$100

Service Classification:  Residential  Commercial

Activation Fee: \$100

Total Amount Paid: \$ \_\_\_\_\_

Connection Fee: \$2150

Account #: \_\_\_\_\_

Line Extension Road Bore: \$

**a** Cycle 1: Mail Bills on 10th, Due 25th, Lock 6th

Other: \_\_\_\_\_

**a** Cycle 2: Mail Bills on 25th, Due 10th, Lock 21st

Notes: \_\_\_\_\_

## CCSUD Service Application Continued

Upon Applicant (s) complying with all terms and conditions of service, the District shall sell and deliver retail water utility service to the applicant, and the Applicant shall purchase and receive water utility service from the District in accordance with the District's Rate Order, as amended from time-to-time by the board of directors of the District. The District shall furnish such water utility service to the Applicant at the property described above, and the Applicant agrees to pay all applicable fees and charges for such service in accordance with the Rate Order, as amended.

The Board of Directors shall have the authority to discontinue service of any Applicant not complying with the Rate Order or not paying any utility fees or charges as required by the District's conditions of service. At any time service is discontinued, terminated or suspended, the District shall not re-establish service unless it has a current, signed copy of this agreement.

All water furnished by the District to the Applicant shall be metered by a meter installed, owned and maintained by the District. The meter and service connection is for the sole use of the Applicant and is to provide service to only one (1) dwelling or one (1) business. Any attempt to tamper with or by-pass a meter, or divert water utility service from one property to another, or to share, resell or submeter water to any other person (s), dwelling, business, or property, is prohibited. Unauthorized users of District services shall be prosecuted to the extent allowed by law under Texas Penal Code § 28.03.

The District shall have the right to select the location of the water service meter, pipe and appurtenant equipment on the Applicant's property to connect the Applicant to the District's water system. The Applicant shall allow the District access to its meter, pipe and equipment located on the Applicant's property at all reasonable and necessary times for any purpose connected with or in the furtherance of the District's water utility operations, and upon disconnection or discontinuance of service the District shall have the right to remove its meter, pipe and equipment from the Applicant's property.

The Applicant shall install at the Applicant's expense, any necessary service lines from the meter to the point of use, and any customer service isolation valves, backflow prevention devices, clean-outs, and other equipment as may be specified by the District. The District shall also have access to the Applicant's property for the purpose of inspecting for possible cross-connections and other undesirable plumbing practices.

The District is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper plumbing practices. This service agreement serves as notice to each customer of the plumbing restrictions, which are in place to provide this protection. The District shall enforce these restrictions to ensure the public health and welfare. The following undesirable plumbing practices are prohibited by state regulations:

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with state plumbing regulations. Additionally, all pressure relief valves and thermal expansion devices must be in compliance with state plumbing codes.
- b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an airgap or a reduced pressure-zone backflow prevention assembly and a service agreement must exist for annual inspection and testing by a certified backflow prevention device tester.
- c. No connection which allows condensing, cooling or industrial process water to be returned to the public drinking water supply is permitted.
- d. No pipe or pipe fitting which contains more than 8.0 % lead may be used for the installation or repair of plumbing on or after July 1, 1988, at any connection, which provides water for human consumption.
- e. No solder or flux which contains more than 0.2 % lead may be used for the installation or repair of plumbing on or after July 1, 1988, at any connection which provides water for human consumption.
- f. No plumbing fixture is installed which is not in compliance with a state-approved plumbing code.
- g. Comply with the 2006 International plumbing Code.

The District shall maintain a copy of this agreement as long as the Applicant and/or premises is connected to the public water system. The Applicant shall allow the property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted during normal business hours by a District representative or its designated agent prior to initiating service and periodically thereafter.

The District shall notify the Applicant in writing of any cross-connections or other undesirable plumbing practices, which have been identified during the initial or subsequent inspection. The Applicant shall immediately correct any undesirable plumbing practice on their premises. The Applicant shall, at his expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District as required. Failure to comply with the terms of this service agreement shall cause the District to terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Applicant.

In the event the total water supply is insufficient, or in the event there is a shortage of water, the District may initiate the Emergency Rationing Program as specified in the District's Rate Order. By execution of this agreement, the Applicant shall hereby comply with the terms of said program.

By execution hereof, the Applicant shall hold the District harmless from any and all claims for damages caused by service interruptions due to waterline breaks by the utility or like contractors, tampering by other Applicant's/users of the District, normal failures of the system, or other events beyond the District's control.

The Applicant shall grant to the District, now or in the future, any easement or right-of-way required by the District for the installation, maintenance, and operation of water distribution facilities, including pipelines, meters, valves, and hydrants, which the District deems necessary to extend or improve service for existing or future customers; and on such forms as approved by the District.

Any misrepresentation of facts by the Applicant in this Service Application and Agreement shall result in the discontinuance of service to the Applicant pursuant to the terms and conditions of the Rate Order, as amended.

By executing this Service Application and Agreement, the Applicant acknowledges that the District's water system provides potable water for domestic consumption only and does not provide "fire flows" as defined by the Uniform Fire Code, or similar codes or regulations, to fight structure fires.

In the event that the Applicant's service is discontinued for any reason and an outstanding balance is left being owed, Applicant understands and agrees that the District may deem it necessary to hire a collection firm. Applicant will be responsible for any fees that may be incurred.

**AGREED:**

\_\_\_\_\_  
Applicant's Signature

\_\_\_\_\_  
Co-Applicant's Signature

\_\_\_\_\_  
Accepted and Approved By:

\_\_\_\_\_  
Date

**YOU CAN NOW REQUEST THAT PERSONAL INFORMATION  
CONTAINED IN OUR UTILITY RECORDS  
NOT BE RELEASED TO UNAUTHORIZED PERSONS**

The Texas Legislature recently enacted a bill, effective September 1, 1993, allowing publicly-owned utilities to give their customers the option of making the customer's address, telephone number, account records, and social security number confidential. {TX Utility Code Confidential, Subchapter B. 182.052}

*IS THERE A CHARGE FOR THIS SERVICE?*

No. There is no charge for this service.

*HOW CAN YOU REQUEST THIS?*

Simply complete the form at the bottom of this page and return it to:

Combined Consumers SUD  
P. O. Box 2829  
Quinlan, Texas 75474

Your response is not necessary if you do not want this service.

**WE MUST STILL PROVIDE THIS INFORMATION UNDER LAW TO CERTAIN PERSONS.**

We must still provide this information to (1) an official or employee of the state or a political subdivision of the state, or the federal government acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility or to the state, a political subdivision of the state, the federal government, or an agency of the state or federal government; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, electricity, or drainage service for compensation.

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***Detach and Return This Section***

Yes, I want you to make my personal information (address, telephone number, account records, and social security number) confidential. {TX Utility Code Confidential, Subchapter B. 182.052}

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*Name of Account Holder*

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*Account Number*

---

*Address*

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*Area Code/ Telephone Number*

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*City, State, Zip Code*

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*Signature/Date*

# COMBINED CONSUMERS SUD

## Water Rates

The district strives to meet the growing demand of our customers in conjunction with maintaining and improving the existing investment in our infrastructure. At the districts September 17, 2015 meeting, the Board of Directors adopted new water rates, which have been effective since January 2016. The current rates are attributable to new water system improvement projects. The water system improvements include construction of new water transmission lines and renovations of the district's water treatment plant and storage tanks.

*A summary of the rate changes approved by the Board of Directors is set forth below.*

### Retail Charges and Rates

Customer Fees	Existing Rates
Service Availability Fee	\$40.15
Meter Reset Fee	\$100.00
Activation/Re-Service	\$100.00
Deposit	\$250.00
Trip Fees	\$40.00
Lock	\$40.00
Unlock	\$40.00

### Volumetric Rates

Gallons	Existing Rates
0-2,000 gallons	\$5.10 per 1,000 gallons
2,001-5,000 gallons	\$5.50 per 1,000 gallons
5,001-8,000 gallons	\$6.00 per 1,000 gallons
8,001-15,000 gallons	\$7.00 per 1,000 gallons
>15,000 gallons	\$7.50 per 1,000 gallons

Rates have been effective for customer usage since January 1st 2016 and will be reflected on February's billing statements.

Sincerely,

Drew Roberts  
General Manager

### Customer Acknowledgement:

I have read and understand that the existing rates have been in effect since January 2016 for all customers of Combined Consumer SUD

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date

COMBINED CONSUMERS SUD  
PO BOX 2829  
10446 FM 751  
QUINLAN, TEXAS 75474  
903-356-3321

## VOLUNTEER FIRE DEPARTMENT CONTRIBUTIONS

In order to help serve the local volunteer fire departments, Combined Consumers Special Utility District (CCSUD) is giving our customers the opportunity to make donations to the fire departments through their water bills. If you choose this option to help the local fire departments a **\$2.00** donation amount would be added to your water bill **each month**. The proceeds collected would be divided equally between Tawakoni South, Quinlan, Rolling Oaks, and West Tawakoni Fire Departments. The charge will only be added to accounts per the customer's request. If you would like to support these departments in this way please complete, sign, and return the form below with your next water payment.

*All Donations Are Tax Deductible*

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*Detach And Return This Section*

Yes, I want you to charge my CCSUD water account \$2.00 each month as a donation to the Tawakoni South, Quinlan, Rolling Oaks, and West Tawakoni Volunteer Fire Departments.

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*Name of Account Holder*

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*Account Number*

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*Address  
Number*

---

*Area            Code/Telephone*

---

*City, State, Zip Code*

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*Signature/Date*